

Physician Assistant: How to Incorporate PAs into Office Practices



Disclosure Slide

Slide 1

- **Speakers: Dr. Rose Michael & Helene Alegre PA**

Affiliations: We have no relationships with for-profit or not-for-profit organizations.

We both work for NOSM teaching clinical skills.

Session Evaluation and Outcome Assessment

These short forms serve important functions!

- For **speakers**: Your responses help them understand their strengths and weaknesses, participant learning needs, and teaching outcomes
- For **the CEPD office**:
 - To plan future programs
 - For quality assurance and improvement
 - To demonstrate compliance with national accreditation requirements
- For **YOU**: Reflecting on what you've learned and how you plan to apply it can help you enact change as you return to your professional duties

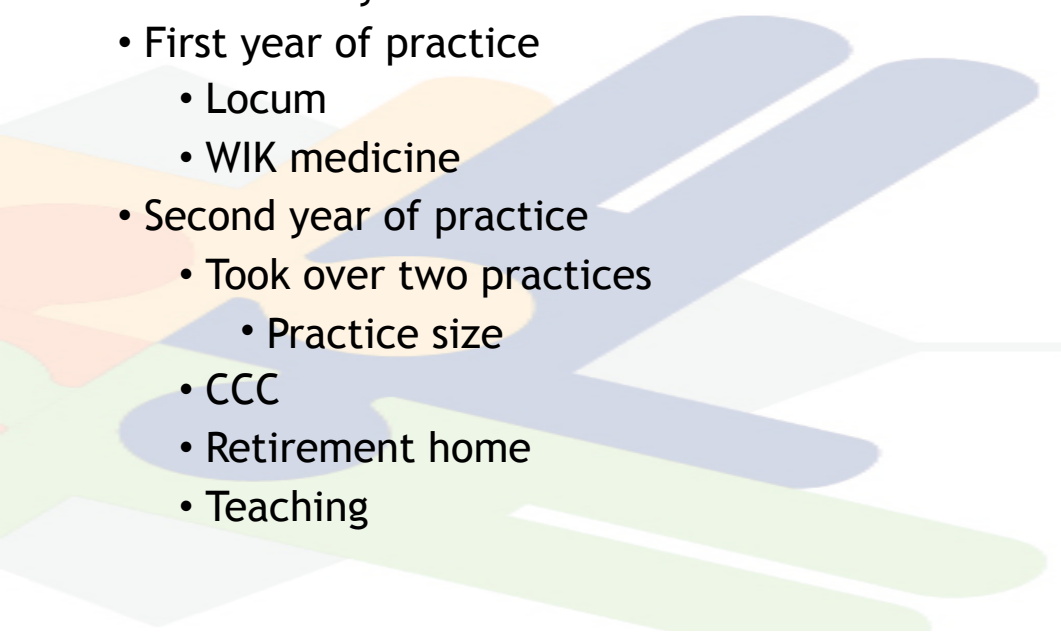
Please take 3-5 minutes to fill the evaluation form out. Thank you!

Learning Objectives

At the end of this presentation, participants will be able to:

1. Learn how a PA can help with practice efficiency and quality.
2. Learn how a PA can be incorporated into an office environment.

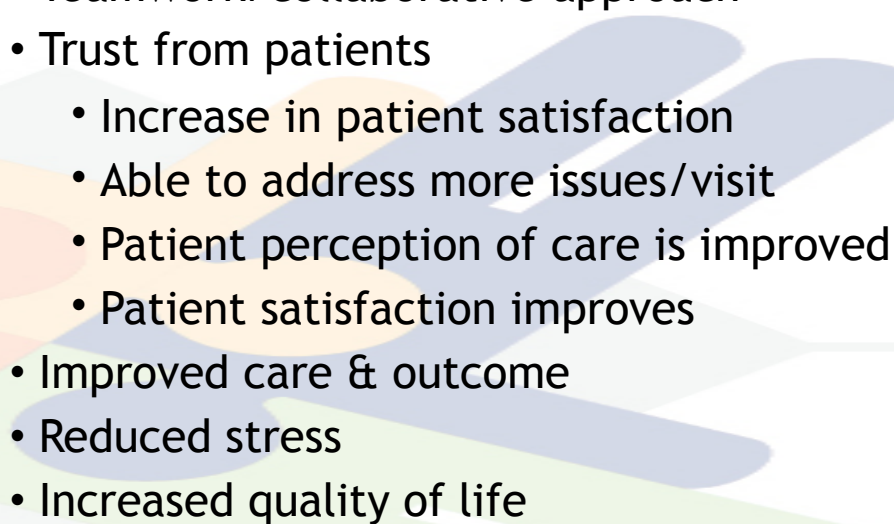
A little about me...

- NOSM family medicine in 2018
 - First year of practice
 - Locum
 - WIK medicine
 - Second year of practice
 - Took over two practices
 - Practice size
 - CCC
 - Retirement home
 - Teaching
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- A decorative graphic on the left side of the slide features three stylized hands. The top hand is blue, the middle hand is orange, and the bottom hand is green. They are positioned as if they are holding or supporting each other, with the fingers slightly spread. The hands are semi-transparent, allowing the background to show through.

The obvious...

- Doubled the number of available appointments
- Increased the appointment time to 20 minutes/patient
- Doubled the availability of same-day patient spots
- Reviews labs and faxes, Rx refills
- Assists in addressing practice needs and offers to help
- Shared teaching
- Lumps and bumps clinic
- Opportunity to diversify clinical opportunities in my family practice

The not so obvious...

- Teamwork/collaborative approach
 - Trust from patients
 - Increase in patient satisfaction
 - Able to address more issues/visit
 - Patient perception of care is improved
 - Patient satisfaction improves
 - Improved care & outcome
 - Reduced stress
 - Increased quality of life
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Helene Alegre PA

- Introduction
 - Addiction medicine
 - Walk-in clinic medicine
- Impact of addition of PA to efficiency and outcomes
 - Addiction medicine
 - Delegation of routine tasks
 - Routine follow-ups
 - Processing new intakes, and allowing more same-day access for services
 - Spend time addressing non-addiction related issues
 - More 1:1 time in the session
 - Assisted with site visits, reducing care time for supervising physician

- Walk-in clinic

- Reduce wait times by improving access to physician/PA
- Increased number of patients/day, improved use of walk-in because PA and physician are both seeing patients
- Allowing for timely procedures or encounters such as pap tests, joint injections, I&D, mental health, or physicals without sacrificing wait times
- Increased complexity of care without impacting wait times
- Delegation of more timely visit such as mental health or physicals
- Helping with non-patient interactions (insurance forms, reviewing labs, ODSP forms, EAP forms, etc)
- Helping to extend office hours to extend office care - particularly important for individuals who cannot access health care during regular business hours
- Assisting with clinical teaching opportunities

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Questions?

