Moving Towards Broader Palliative Care in Northeastern Ontario:

Early identification & initiation of palliative care approach across diseases and sectors.

DR. CHRISTINE PUN & DR. HAILEY MOORE | FEB 3RD 2023



Disclosure Slide

- Speaker Name: Hailey Moore
 - I have no relationships with for-profit or not-for-profit organizations.
- Speaker Name: Christine Pun
 - Relationships with for-profit or not-for-profit organizations:
 - Grants/Research Support: NOAMA Grants (ACP Education for Primary Care, PoCUS for Palliative Care RN)
 - Speakers Bureau/Honoraria: Pallium LEAP.
 - Other: Ontario Health North East Palliative Care Clinical Co-Lead



Learning Objectives

At the end of this presentation, participants will be able to:

- Discuss recent developments in provincial and regional palliative care network
- 2. Identify priorities for palliative care in our region
- 3. Apply tools to identify patients who would benefit from palliative approach to care
- 4. Share tips for early initiation of palliative approach to care



Provincial and Regional Palliative Care Network

Ontario Palliative Care Network

Our Shared Mandate

A partnership of health service providers, community and social support service organizations, health systems planners, as well as patient and family/caregiver advisors formed to develop a coordinated, standardized approach for delivering palliative care services in the province.

The Ontario Palliative Care Network (OPCN) is funded by the Ministry of Health



Be a principal advisor to government for quality, coordinated, hospice palliative care in Ontario

Ontario Palliative Care Network



Be accountable
for quality improvement
initiatives, data and performance
measurement and system level
coordination of hospice palliative
care in Ontario



Lead regional and local integration of palliative care services and care delivery



Engage sector stakeholders including Francophone, First Nations, Inuit, Métis and urban Indigenous communities



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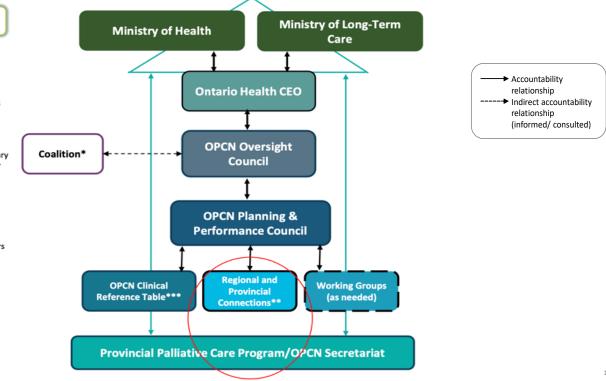
OPCN Provincial Oversight Structure

1 year trial basis

*Quality Hospice Palliative Care
Coalition of Ontario (Coalition) is
comprised of provincial associations
and academic centres e.g. HPCO,
Ontario Caregiver Coalition, OLTCA,
Palliative Pain and Symptom
Management Consultants Network
among others. The Coalition's primary
mandate is to act as an advocate for
quality hospice palliative care for all

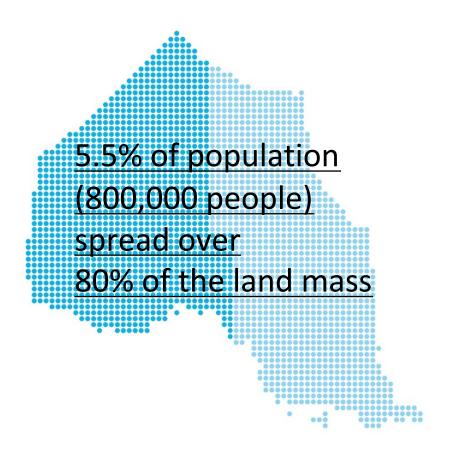
- ** OPCN Convenes three tables:
- Regional Palliative Care Clinical Co-Leads Table
- Regional Palliative Care Directors and Leads Table
- Regional Palliative Care Joint Leadership Table (comprised of both tables listed above.
- *** yet to be formed.

Ontario Palliative Care Network





North East & North West Regions





Our Regional Leadership Team in the North

Brian Ktytor
Chief Regional Officer

Cynthia Stables

Nicole Eshkakogan

Vice Presidents, Health

Equity and Priority

Populations

Teams accountable for:

- Equity, Inclusion, Diversity and Anti-Racism
- Priority populations
- Indigenous Health
- Francophone

<u>David Newman</u>
<u>Vice President, Performance,</u>

Accountability and Funding
Allocation

Teams accountable for:

- <u>Performance</u>
- Contracts
- Funding Allocation
- Corporate Services
- Decision Support
- Capital

Paul Preston
Vice President, Clinical
Programs

Teams accountable for:

- Clinical Quality
- Physician related issues
- Regional Clinical
 Leads

Jennifer MacKinnon
Vice President, Capacity,
Access & Flow

Teams accountable for:

- Hospitals
- Access and Flow/ALC
- <u>IPAC</u>
- Bedded Capacity
- Emergency Management

Terry Tilleczek (NE)
Cori Watson (NW)
Vice President, System
Strategy, Planning, Design

Teams accountable for:

- OHTs
- ABP/Operations
- Integration
- System Strategy
- Project Management
- Palliative & Hospice
 Care
- Regional Programs Cancer, Vascular, Critical Care, Renal Stroke, Diabetes, ED Rehab
- Homecare
 - Modernization
- <u>Mental Health and</u> <u>Addictions</u>
- Community Support Services
- Long Term Care

Lisa Drinkwalter

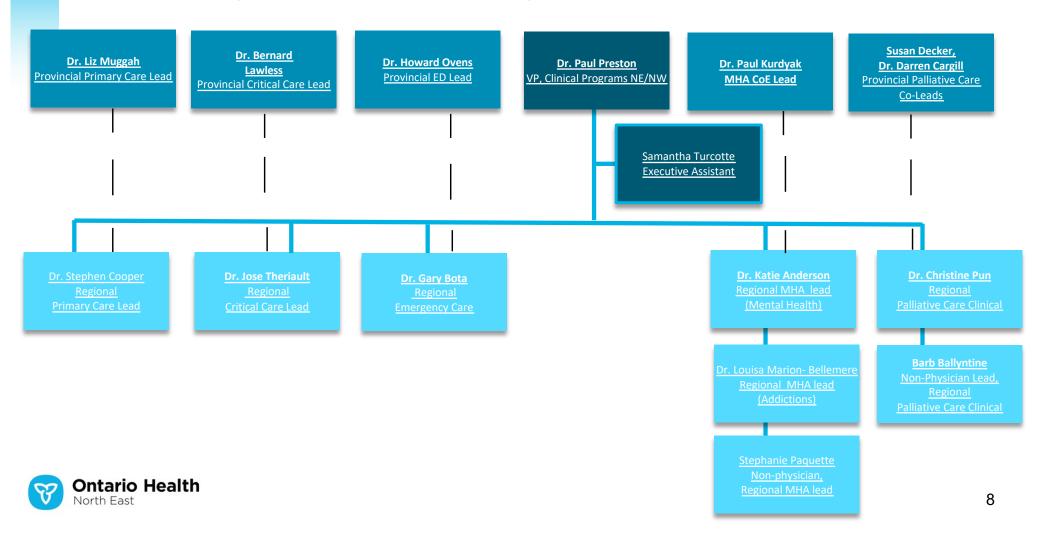
<u>Director, Communications,</u> <u>Issues Management &</u> <u>Engagement</u>

Team accountable for:

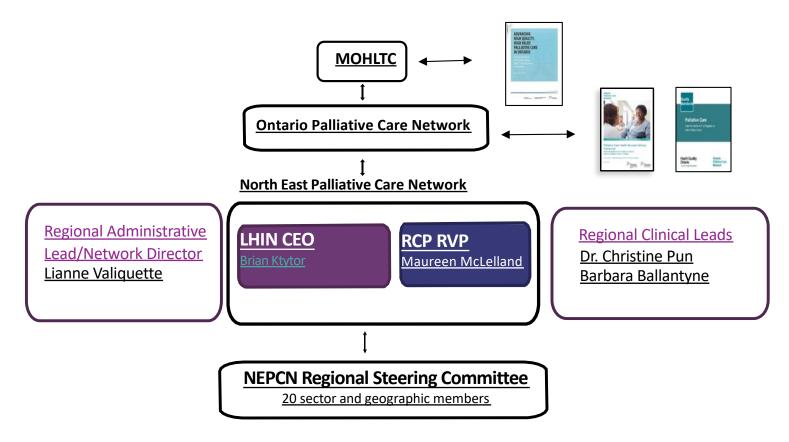
- Communications
- Internal Newsletters
- Staff Forum
- Issues Management
- Stakeholder Engagement
- PFA
- Media Relations
- FOI



Clinical Programs North East Organizational Chart

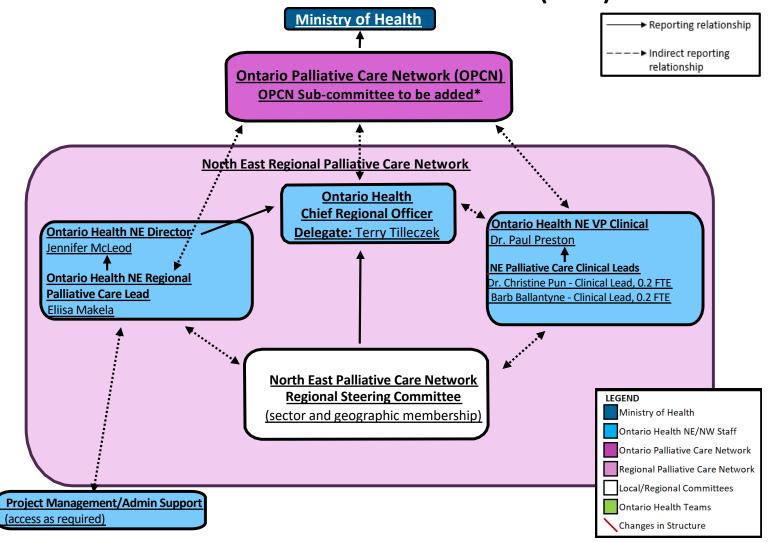


North East Palliative Governance Structure (2021)





North East Palliative Care Structure (2023)



Ontario

OH NE Regional Palliative Care Leadership Structure

- Executive Leadership CRO, VP SSPDI NE, VP Clinical
 - Brian Ktytor, Terry Tilleczek, Dr. Paul Preston
- Strategic Leadership Director SSPDI NE
 - Jennifer McLeod
- Clinical Leadership Multi-disciplinary Clinical Co-Leads
 - Dr. Christine Pun (Physician Lead)
 - Barb Ballantyne (Regulated or Legislated Health Professionals Lead)
- Sub-Region Planning, Coordination & Engagement Palliative Care Lead
 - Eliisa Makela
- NE RPC Leadership Meetings on a monthly basis



North East Profile

NORTH EAST 559,844 (population)



Projected population growth over next 10 years

Projected population over age 65 in 10 years

Identify as Indigenous



Identify as Francophone



2.5%

Identify as visible minority



5.5%

Immigrant population



Service

Accountability

Agreements

Home Care Service Provider Organization Contracts

Designated

French-**Language** Service Areas

HEALTH SERVICE PROVIDERS



Community

Mental Health

& Addictions

Providers

46

98 programs 100 programs



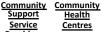
Support

Service

Providers

<u>74</u>









Hospitals

<u>23</u>



Aboriginal











8



Led Clinics





Agencies for French Language Services

42

55 Identified as working toward designation

SOURCES:

Number of

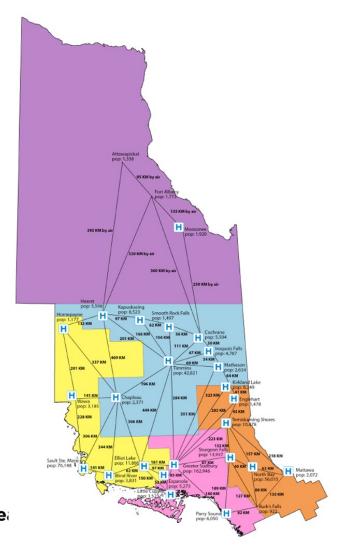
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Ontario Health

Teams

- Population projections are produced by the Ontario Ministry of Finance accessed via the Population Projections by LHIN table, intelliHealth (May 2022)
- Demographics Statscan Census 2016
- Home Care #SPOs and #contracts HCCSS (~ Jan 2022)
- SAAs, HSPs, FLS, OHTs, etc internal records





Hospice Bed Capacity in NE 2017/18

- Sudbury 14 EOL and 6 short stay
- Sault Ste Marie 10
- North Bay 10
- Timmins 4
- 1-bed rural hospice suites (2017/18):
 Blind River, Chapleau, Cochrane, Elliot Lake,
 Englehart*, Espanola, Hearst, Hornepayne,
 Iroquois Falls, Kapuskasing, Kirkland Lake*,
 Little Current, Matheson, Mattawa, Mindemoya,
 Parry Sound*, Smooth Rock Falls, Sturgeon
 Falls, Timiskaming Shores and Wawa
- * Rural hospice beds self-funded through Hospital global budget

Ontario Hea

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North East Palliative Care Structure (2021)

North East Palliative Care Network

Regional Administrative
Lead/Network Director
Lianne Valiquette



Regional Clinical Leads

<u>Dr. Christine Pun</u> <u>Barbara Ballantyne</u>

NEPCN Regional Steering Committee

20 sector and geographic members

Local Palliative Planning Tables (7)

Palliative Care
Algoma
(Dr. Sharon
Buehner)

Timmins HPC
Community
Resource Team
(Joan Ludwig)

Manitoulin HPC
Community
Resource Team
(Yvette Corbiere
and Melanie
Stephens)

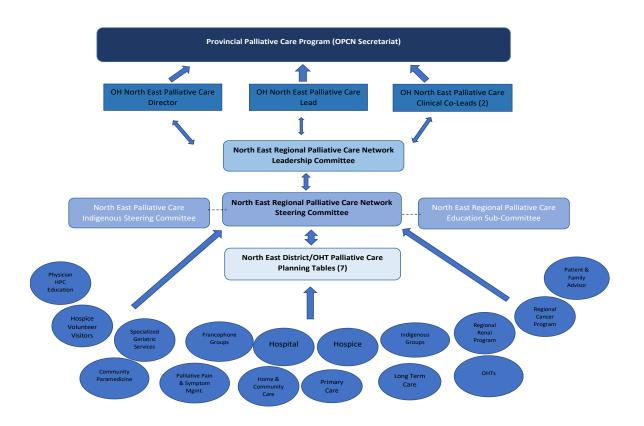
Hospice Palliative Care Sudbury (Lyle Foreshew) North Bay & District End-of-life ntegrated Services Committee (Michelle Crepeau)

Timiskaming Hospice Palliative Care (Betty Smallwood Parry Sound HPC Community Resource Team (Anne Litkowich)

- Hospital
- H&CC
- LTC
- Hospice (urban & rural)
- Primary care
- PPSMC
- Education
- Visiting



North East Palliative Care Structure (2023)





Palliative Care Priorities

Ontario Health Strategic Priorities



Reduce health inequities



Transform care with the person at the centre



Enhance clinical care and service excellence



Maximize system value by applying evidence



Strengthen Ontario Health's ability to lead













OH 2022/23 Annual Business Plan Priorities



Reduce health inequities 1.1 Improve equitable outcomes and experiences, including a focus on: 1.2 Improve access to supportive care

- Indigenous people (Indigenous Health Plan)
- · Black communities (Black Health Plan)
- · Equity-deserving, high-priority, and communities with geographic disparities in access to care
- Older adults
- · Children and youth
- · Francophone population

- in housing, including:
 - · Home care
 - · Supportive housing
 - Assisted living
 - · Long-term care

- 1.3 Advance whole person care experiences and outcomes:
 - Enhance prevention and a population health approach
 - · Scale innovative models of service delivery
 - · Improve health care navigation (Health Care Navigation Service)
 - · Improve navigation with social services



Health System Operational Management, Coordination, Performance Measurement and Management, and Integration - Areas of Focus for 2022/23

A. Stabilize and transform health human resources (HHR)* B. Support pandemic response, emergency risk management program, and recovery C. Improve access and flow (Alternate Level of Care (ALC), community paramedicine*, and clients waiting in crisis in the community)



Transform care with the person at the centre

- 2.1 Support improved access to high quality Mental Health and Addictions care*
- 2.2 Improve a person-centred continuum of long-term care (and support the fixing long-term care plan)*
- 2.3 Expand access to high quality integrated care through accelerated implementation of Ontario Health Teams (OHTs)*
- 2.4 Support people in the community (integrate home care to points of care)*
- 2.5 Digitally enable patient navigation and seamless patient transitions (implement Digital First for Health Strategy)*



care and service excellence

- Enhance clinical 3.1 Advance clinical integration and chronic disease care (Diabetes)*
 - 3.2 Expand Provincial Diagnostic Network and genetic testing*
- 3.3 Improve access and quality in cancer care
- 3.4 Improve access and quality in renal care
- 3.5 Increase life-saving organ and tissue donations and transplants
- 3.6 Improve access and quality in cardiac, vascular, and so
- 3.7 Transform and improve access and quality in palliative care*



Maximize system value by applying evidence

- 4.1 Use data to enhance equitable access to care
- 4.2 Advance data collection, analysis, sharing, and reporting to drive Continuous Quality Improvement (CQI)*
- 4.3 Support development and implementation of the MLTC's Quality Framework for long-term care*
- 4.4 Quantify value-add opportunities for the health system (identify efficiencies, savings, and value creation)
- 4.5 Support improvement of patient safety



Strengthen Ontario Health's 5.3 Increase our role with primary care* ability to lead

- 5.1 Continue building OH team*
- 5.2 Strengthen system supports and accountabilities
- 5.4 Support supply chain centralization*
- 5.5 Implement our Equity, Inclusion, Diversity, Anti-Racism strategy (year 2)

* MOH Mandate Letter or MLTC Strategic Priorities Letter



Palliative Care is an ABP Priority



Enhance Clinical Care and Service Excellence

3.7 Transform and Improve Access and Quality in Palliative Care*

YEA	R ONE: 2022/23	YEA	R TWO: 2023/24	YEAF	R THREE: 2024/25
•	Develop recommendations for palliative models of care for pediatrics in all care settings and adults in hospital, aligned to the Ontario Provincial Framework for Palliative Care, to enable patients to remain in their setting of choice, if possible, thus reducing unnecessary hospitalizations, and improving overall coordination and quality of palliative care in Ontario. Support OHT implementation of models of palliative care for adults in the community (through the Palliative Care Health Services Delivery Framework) across the province. Work to expand palliative approaches to care in long-term care (LTC) in a manner that is responsive to the diverse needs of LTC residents.	•	Finalize and initiate implementation of recommendations for models of palliative care for pediatric care settings and adults in hospital and continue implementation of health services delivery framework to enable patients to remain in their setting of choice.	•	Continue implementation of palliative care related models of care recommendations for children and adults in all care settings, including monitoring and evaluation.

* MOH Mandate Letter or MLTC Strategic Priorities Letter



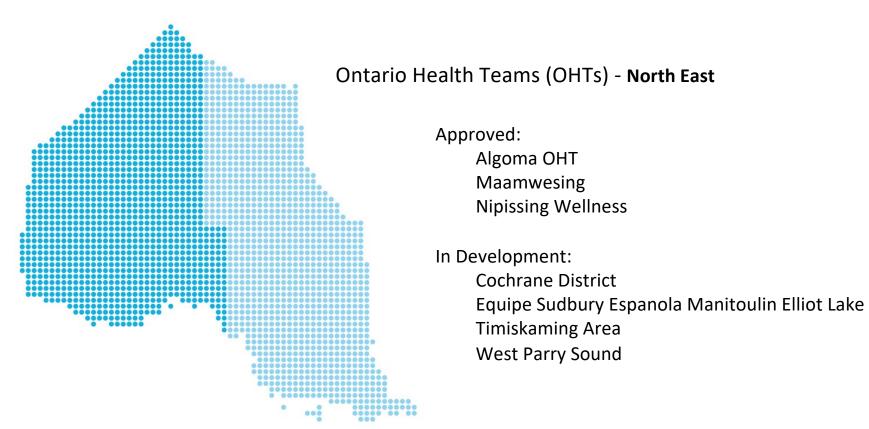
2022-2023 NE RPCN Workplan Regional Priorities

- Implementing the Model of Care for Adults in the Community with <u>a focus on home/community settings</u> (focus on specific populations like CHF, COPD etc.)
- Implementing the Model of Care for Adults in the Community: <u>Focused on the Long-Term Care home</u> <u>setting</u>
- 3. Health System Integration: Continue to promote the <u>integration of palliative care into OHT service delivery</u> <u>planning</u> and provide supportive resources and tool.



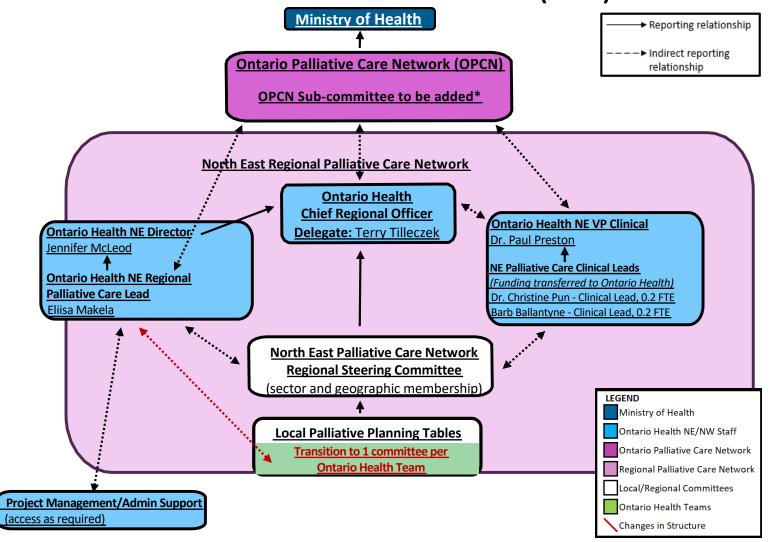


North East Region OHTs



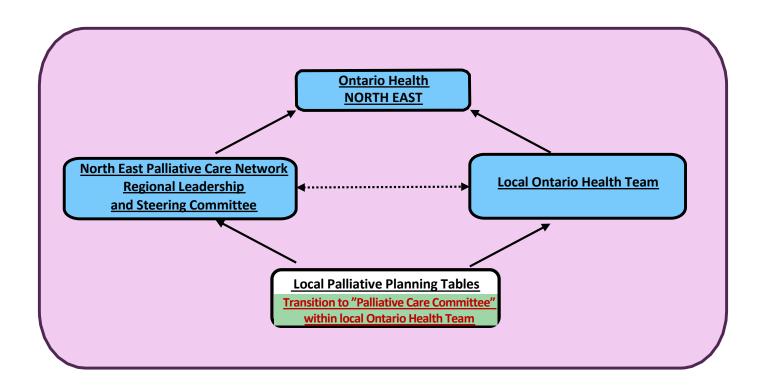


North East Palliative Care Structure (2023)



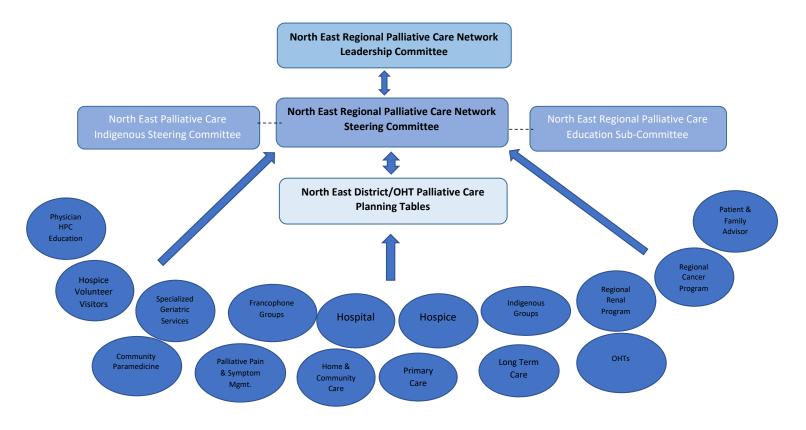
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OHT Palliative Care Integration





North East Palliative Care Structure (2023)





2022-2023 NE RPCN Workplan – Projects Long-term care (geriatrics)

- 1. Promote the *early identification of residents* in need of a palliative approach to care upon admission to the LTC.
- 2. Implement the "supportive strategy" for working with LTC facilities on *Advance Care Planning*.





2022-2023 NE RPCN Workplan – Projects Specific population(s) – non-oncological

- 1. Promote the *early identification of patients* who would benefit from a palliative approach to care, with a particular focus on patients with a diagnosis of CHF and COPD.
- Support Palliative Leads to develop an <u>integrated</u>
 <u>approach to palliative care service delivery</u> in their
 region that includes all palliative care health service
 providers including acute care.
- 3. Promote the implementation of <u>Advance Care Planning</u> for all patients with life-limiting illness who are receiving community based care.

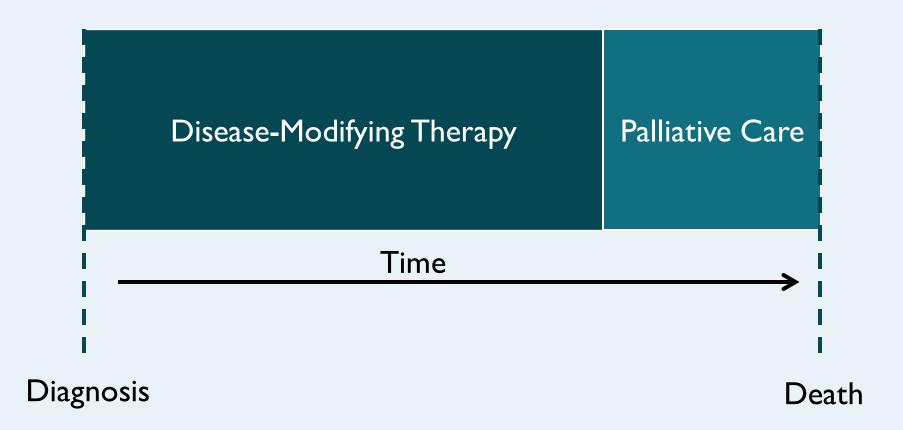


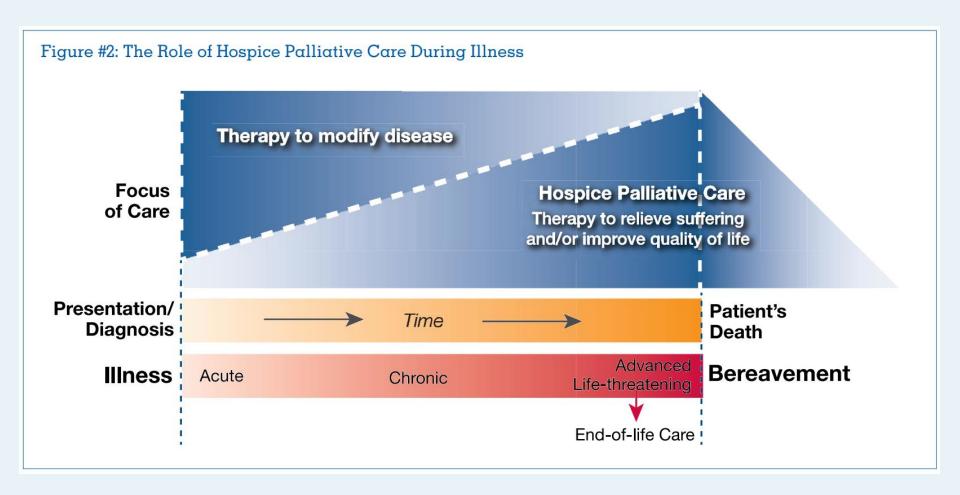


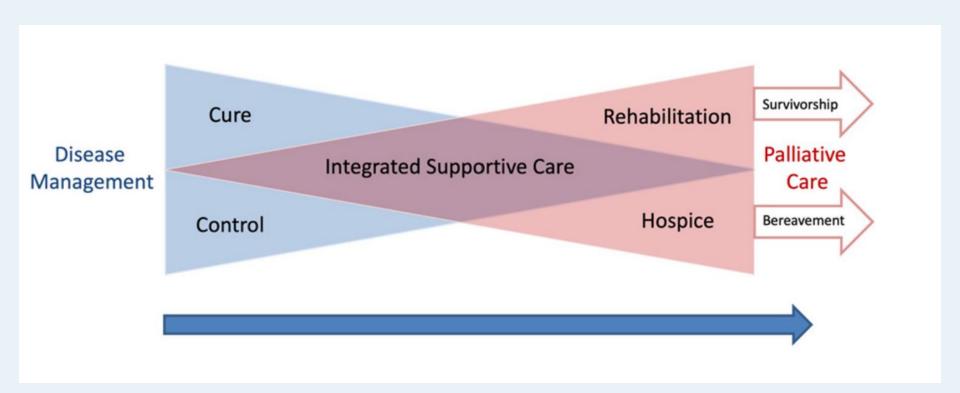
Part II:

Early Identification & Initiation of Palliative Care

Evidence, strategies, and challenges in the North







Early involvement of palliative care approach

Holistic

Symptom management
Social issues
Spiritual issues
Goals, fears, values, hopes
Caregiver support
Grief & loss

Multi-disciplinary

Primary care, Home care, Social Work, Nursing, Volunteers, Spiritual Care, SLP, Respiratory therapy,

Etc. Etc. Etc.

Evidence for Early Involvement of PC

Early involvement of Palliative Care in cancer leads to:

- Improved QoL
- Improved mood
- Less aggressive interventions at end of life
- Improved health-care utilization
- ?Improved survival

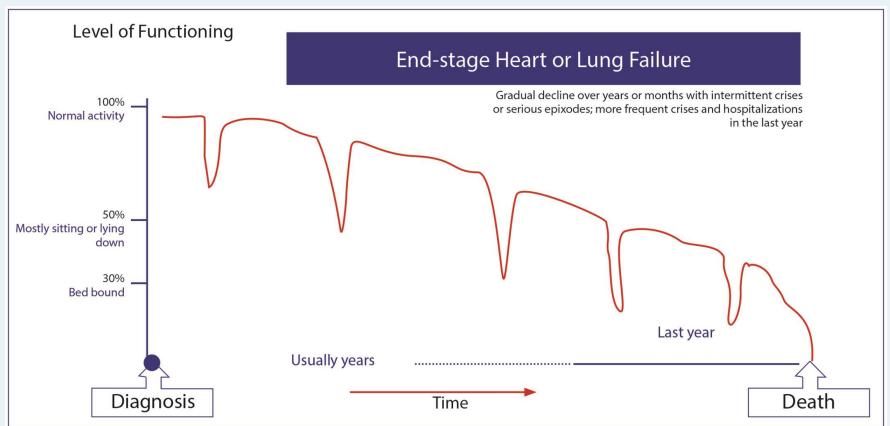
Evidence for Early Involvement of PC

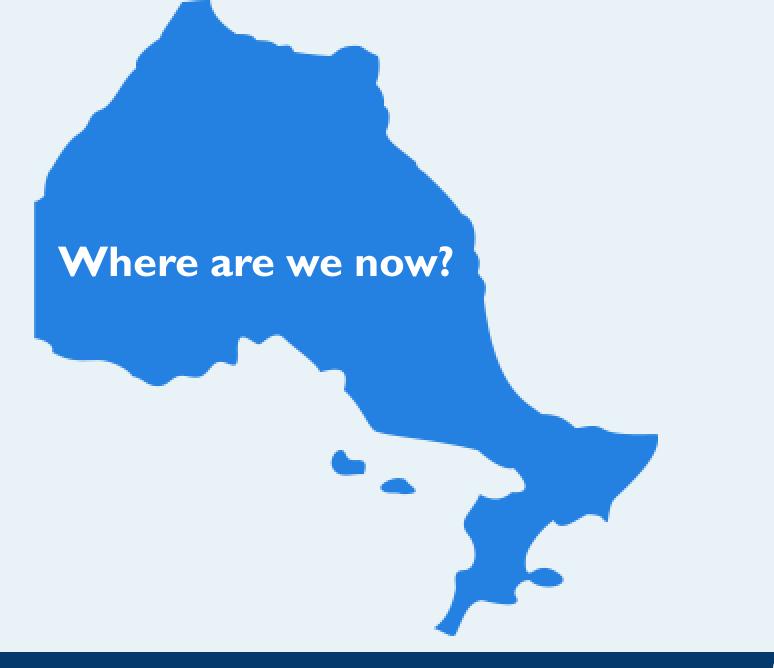
<u>Early</u> involvement of Palliative Care in **non-cancer illnesses** is more limited, but may lead to:

- Improved quality of life, mood (CHF)
- Documentation of care preferences, healthcare utilization (CHF)
- Decreased anxiety and depression (Renal failure)

Challenges in non-cancer illness

I) Prognostication is more difficult



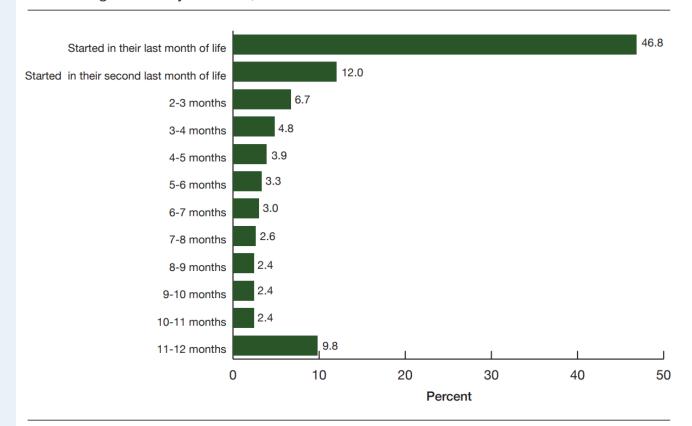


Where are we now?

Let's make our health system healthier

Ontario Palliative Care Network

FIGURE 1 Percentage of people who began receiving palliative care in each of the 12 months before their deaths, among people who died in Ontario and received palliative care during their last year of life, 2017/18



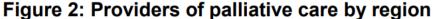
Data sources: Registered Persons Database, Ontario Health Insurance Plan Claims History Database, Discharge Abstract Database, Home Care Database, National Ambulatory Care Reporting System, Ontario Mental Health Reporting System, National Rehabilitation Reporting System and Continuing Care Reporting System, provided by Cancer Care Ontario

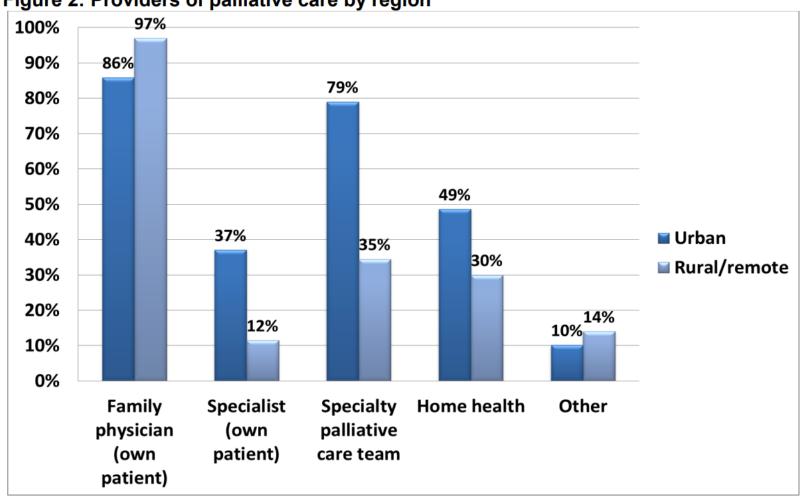
Where are we now?







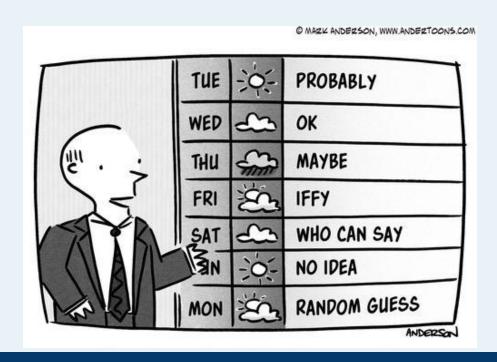




Excludes those who abandoned the survey before this question. Totals of providers may exceed 100% as this question allowed for multiple responses.

Strategies for early identification

- I) Improve prognostication
- 2) Move towards models that incorporate **need** rather than just prognosis



Strategies for early identification

- I) Improve prognostication
- The 'surprise' question, in isolation, may be insufficient
- Ideally, use gestalt + data
- Consider newer data-based models:
 - HOMR (Inpatient)
 - RESPECT (Community)

Strategies: Prognosis

HOMR

- Hospital One-Year Mortality Risk
- Automatically calculated based on admission data
- Identifies < I year prognosis with good sensitivity & specificity

Covariate	Total points
Sex	
ED visits	
Home O ₂	_
Diagnostic Risk Score	_
Admission to ICU	_
Admissions by ambulance	
Urgent readmission	
Admitting service	
$Age \times comorbidity$	
Living status/admission urgency × admissions by ambulance	_

Total HOMR score

Strategies: Prognosis

RESPECT Tool (Community-dwelling patients)

- Risk Evaluation for Support: Predictions for Elderlife in the Community Tool
- Uses Ontario InterRAI "big data"
- Can be completed by a patient or provider
- Can be used for multiple conditions
- Early validation looks promising





Strategies for early identification

- 2) Move towards models that incorporate **need** rather than just prognosis
- Based on gestalt (symptom burden, caregiver burden, psychosocial distress, etc.)
- Based on tools:
 - RADPAC

Strate

RAD

• Rac

Figure 1 RADboud indicators for PAlliative Care Needs in Parkinson's Disease (RADPAC-PD)

With regard to the patient, is there any indication of the following?

Part 1: Indicators for Advance Care Planning*

- signals or requests for advance care planning or end-of-life care discussions
- 2. loses hope or dreads the future
- 3. frequent falls (resulting in a hip fracture, for example)
- 4. dysphagia or a first aspiration pneumonia episode
- 5. cognitive deficits and/or neuropsychiatric problems
- 6. an (first) unplanned hospital admission

Chronic obstruc

- The patient is (Karnofsky sco
- 2. The patient ha
- 3. The presence
- 4. The patient ha
- 5. The patient m
- 6. There are objection respiratory as:

Part 2: Indicators to identify onset of a patient's palliative phase**

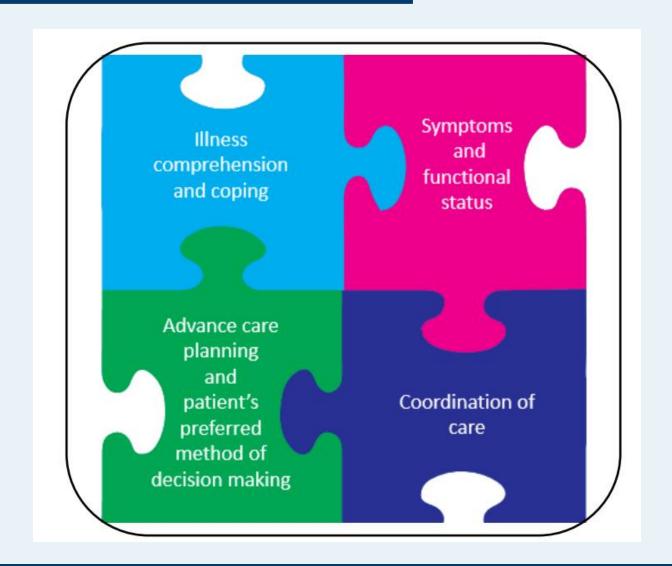
- 1. preferred goal of care moves towards maximization of comfort
- a transition in care needs, for example recurrent hospital admissions, nursing home admission and an increase in help of activities of daily living
- Parkinson's Disease drug treatment less effective or increasingly complex regime of drug treatments
- several specific Parkinson's Disease symptoms / complications such as significant weight loss, recurrent infections, progressive dysphagia, neuropsychiatric problems and/or multiple falls

* at least two indicators should be present for initiating ACP

** at least one indicator should be present for the start of the actual palliative phase

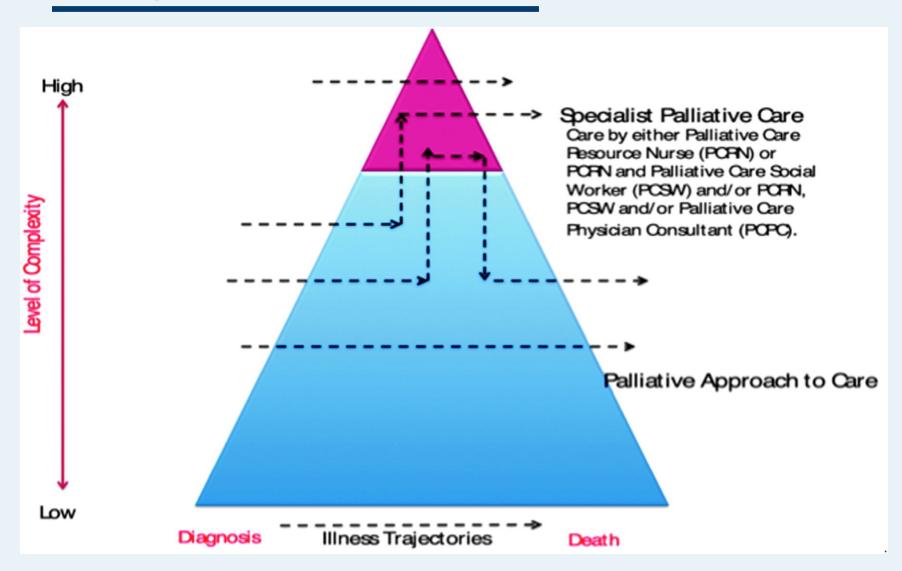
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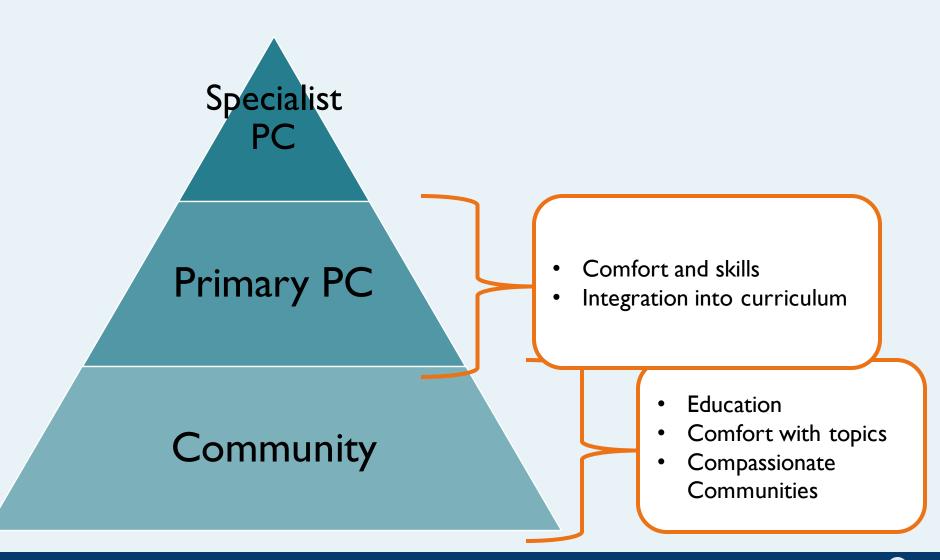
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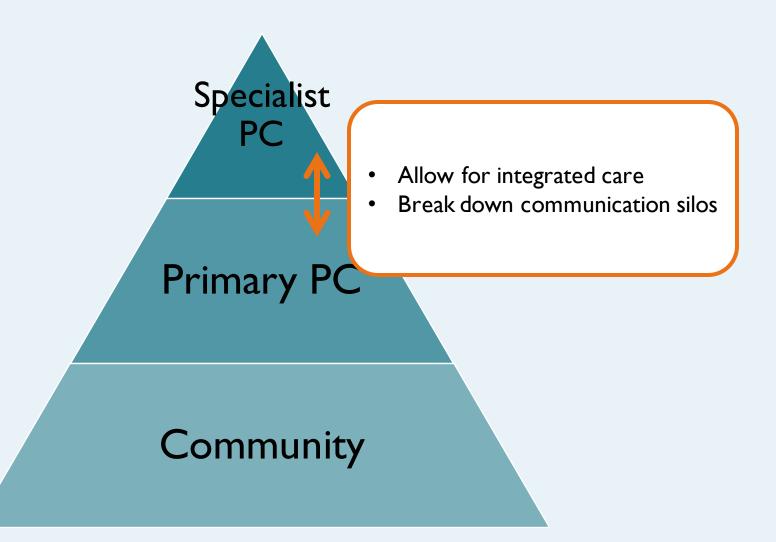


Consider it as a process rather than a goal towards a specific outcome

• i.e. A palliative care intervention doesn't need a prescription or a DNR









- Mitigate referral barriers
- Better research for early

"The patient characteristics used to ration scarce palliative care resources also perpetuate misperception of palliative care as being appropriate only at end of life when all efforts to cure or control have failed.

We give our patients and colleagues mixed messages:

- •Refer early . . . but only when you are 100% sure your patient is dying;
- •Refer early . . . but we don't have room for any but the sickest;"

Specialist PC

Primary PC

Community

Deliberate terminology when referring to palliative care

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